UCLA Gartner Access Q & A

What does Gartner.com offer?

Gartner, Inc. is the world’s leading information technology research and advisory company. Gartner.com delivers the technology-related research content to business leaders in high-tech and telecom enterprises and professional services firms, to CIOs and senior IT leaders in corporations and government agencies, as well as to IT professionals at all levels.

What is the difference between Gartner core research content and Burton IT1 research content?

Gartner core research focuses on IT strategies and provides technology-related insights for IT organization leaders to facilitate decision-making. The core research is available to UCLA employees and students at www.gartner.com after log on at gartner.ucla.edu. Burton IT1 research content is a result of Gartner’s recent acquisition of Burton Group. Gartner is now able to provide technically in-depth research content tailored to IT professionals such as architects and engineers. These researches are categorized as BurtonIT1 content and is available to UCLA IT Staff at my.gartner.com after log on at gartner.ucla.edu.

Who has access to Gartner core research content?

Current UCLA employees and students have access to Gartner core research content. See here for details.

Who has access to Burton IT1 research content?

UCLA IT staff has access to Burton IT1 research content in addition to the core research content. See here for details.

How do I access Gartner research content?

1. Go to https://gartner.ucla.edu. You will be redirected to the UCLA Single Sign On page.

2. Log on using your UCLA Logon ID and password.

3. Click on one of the links to agree/disagree sharing your information with Gartner.
You are leaving UCLA...

The service you are visiting, Gartner Research Portal, is not a UCLA-affiliated web site.

By continuing on to Gartner Research Portal, you agree to allow UCLA to share your UCLA Logon ID, Name and Email with Gartner Research Portal.

Gartner Research Portal may prompt you for additional personal information in order to provide additional personalized services such as email notification delivery.

About Gartner Research

Access to this site is restricted to UCLA students, faculty, and staff. Before you use this site, you must agree to the Gartner Terms of Use and Privacy Policies as a condition of accessing and using Gartner research. Be sure to read the Terms of Use carefully before accessing the Gartner Research. Do not share Gartner Research with others outside the university or post it on Web sites or servers where others outside the university may access it.

- I agree. Continue to Gartner.com. Do not show me this notice again.
- I agree. Continue to Gartner.com. Show me this notice next time.
- I do not agree. Get me out of here.

4a. If you have only Gartner core access, you will be redirect to www.gartner.com for Gartner core research content.
4b. If you have Burton IT1 access, you will be redirected to my.gartner.com for Burton IT1 content. This higher-level access allows you to access Gartner core content as well. To access Gartner core content, click the drop down box "Select a Gartner site" at the upper-right corner, and select Classic gartner.com. This will take you to www.gartner.com for Gartner core content.
5 You will receive an email shortly for GartnerResearch@gartner.com regarding your registration with gartner.com

*Can I personalize my account at Gartner.com?*

Yes, you can set up personalized alerts for as many topics as you prefer to receive daily email alerts with a list of links to your requested content.

*How do I setup personal alerts for my account?*

1. Go to https://gartner.ucla.edu and log on.
2. Click on Create Alerts on the Gartner web page.
3. Choose a Recommended Alert or Create a Custom Alert
4. Type in the email address that you would like to receive the alert, select your preference for Frequency and Include, and click on the green button Save Alert.
What will happen to my personal alerts previously setup at Gartner.com?

Your personal alerts previously setup will be lost after this integration. To re-setup your personal alerts, please follow the steps in the previous questions.

What will happen to my Gartner account if I have signed up a Gartner account at my.gartner.com before?

You Gartner account will not be affected by this integration. You can still go to my.gartner.com to sign up directly using your Gartner account.

Will my access change automatically when my affiliation with UCLA changes?

No. Gartner.com updates UCLA accounts periodically. Your access will stay the same until Gartner.com updates UCLA accounts to reflect the change of your affiliation with UCLA. If you need to get your access updated right away, please contact hd@ais.ucla.edu.

Where can I go to get help?

For more questions or help, please contact ITS Service Desk at (310)206-6951 or sdhelp@it.ucla.edu. Thank you!