IAMUCLA Support Discussion List

Are you a developer or a support staff who supports applications integrated with ISIS, Shibboleth, Enterprise Directory, and other IAMUCLA services? Are you interested in finding out what others are doing with IAMUCLA? Do you need help with IAMUCLA Services? Subscribe to the IAMUCLA User Discussion List.

Who can sign-up for the list?

The list is for developers and support staff who need to integrate applications with IAMUCLA services. We encourage anyone who currently works with ISIS, Shibboleth and ED, or plans to work with any of the services to participate in the list discussion. While we do not require specific qualifications to join the list, your subscription is subject to the list moderator's approval. Furthermore, the list moderator reserves the right to deny access to persons who intentionally disrupts the list discussion or misuse the list by sending off-topic or abusive SPAM's.

Subscribing to the List

To subscribe, send an email to iamucla-user-request@lists.ucla.edu with the following command in the message body:

```
subscribe [password] [digest|nodigest] [address=<address>]
```

where [password] is the password you'd like use to access list archive. If you do not specify a password, one will be randomly generated for you.

[digest|nodigest] is a either/or choice. Enter 'digest' if you wish to receive the emails in a daily digest. Enter 'nodigest' if you wish to receive them as they are posted.

If you wish to subscribe an address other than the address you sent this request from, you may specify 'address=<address>' where <address> is your email address.

Alternatively, you can subscribe to the iamucla-user list via a webpage.

Posting to the List

To post to the list, send your email to iamucla-user at lists.ucla.edu.

Replying to emails from the list

Please keep in mind that when you reply to an email coming from the list, the reply is distributed to everyone on the list. If you mean to send a private email to the email author, remember to change the To: email address.

Un-subscribing from the List

To un-subscribe, send an email to iamucla-user-request at lists.ucla.edu with the following command in the message body:

```
unsubscribe [password] [digest|nodigest] [address=<address>]
```

where [password] is the password you use to access list archive. If given, your password must match your current password. If omitted, a confirmation email will be sent to the unsubscribing address.

If you wish to unsubscribe an address other than the address you sent this request from, you may specify 'address=<address>'
List Ground Rules

The iamucla-user list is for developers and IT staff to exchange ideas specifically related to IAMUCLA service integration. The IAMUCLA team actively participates in the discussions. This is a good place to find answers as well as to propose wish list items for future IAMUCLA services.

When posting to the list, we ask that you follow the following ground rules:

- Be courteous. Don't get into a flaming war with your fellow Bruins on the list. If you have an issue with a particular poster, take it offline.
- Stick to topics relevant to the list. We are here to address issues related to IAMUCLA. It's fine to discuss the pros and cons of specific technology as it relates to IAMUCLA components, but if you want to discuss the merits of, say, Perl vs PHP in general, please take it offline or to a more appropriate list. A great place to discuss programming technology in general is the UCLA Programmer's List (http://www.programmers.ucla.edu).
- Title your emails with descriptive information. If you are looking for answers to a specific problem, please try to title your email with enough information so that the list subscribers can easily tell what the email is about. Subject titles like "Help!" is in fact, not very helpful. Try using titles like "[.NET Question] how do I retrieve data returned from Shibboleth in .NET?"

List archives And Stuff

You will need to be a subscriber of the list to access the iamucla-user list archive. The iamucla-user list is hosted on the campus list server. The server runs the mailman software.