

Service Provider Shibboleth Request Form

Submitted: Mon Oct 03 2016 12:05:30 GMT-0700 (PDT)

1. Name and contact information for UTrust Member or Sponsor completing this form	UCOP: Krishna Mohan (510)287-0323
2. Email address of the person completing this form	Krishna.Mohan@ucop.edu
3. Name of your application	RL Incident Reporting and Feedback
4. Please briefly describe your application. Please include your relationship with UC.	Office of Risk Services at UCOP is extending RL Incident Reporting and Feedback and the application is utilized for documenting, tracking and reporting of adverse patient safety events and patient grievances and complaints.
5. What is the URL for QA (if applicable) and for Production, AND what is the go-live date for each?	QA: https://ermspqa.ucop.edu/rlshs - (Already live) Production: https://ermsp.ucop.edu/rlshs - (Already live for Admin user at UCOP and expected to go live on October 14th 2016 for all users.)
6. Who is your UTrust sponsor?	UC Office of the President
7. Which organization/department within the above UTrust Sponsor organization is sponsoring this application?	UC,Office of the President
8. Who is the functional or administrative contact for this application? Please provide: <ul style="list-style-type: none"> ● Name ● E-mail ● Telephone 	S. Ivy Kolvan Ivy.Kolvan@ucsf.edu 415.319.3895
9. Who is responsible for operating this application and website?	The vendor RL Solution is responsible for operating this application and website, it is a hosted site.

<p>10. Who is the technical contact for this application? Please provide:</p> <ul style="list-style-type: none"> • Name • E-mail • Telephone 	<p>Administrator iamgrp@ucop.edu</p>
<p>11. Who is the helpdesk contact for this application in case of problems? Please provide:</p> <ul style="list-style-type: none"> • Name • E-mail • Telephone • Support Hours 	<p>UC ERM Service Desk ERM@ucop.edu (530) 638-3375</p>
<p>12. When is the application expected to be up, e.g., 8x5, 7x24, etc?</p>	<p>The application is expected to be up 7X24, however it is supported 8X5</p>
<p>13. What are your scheduled maintenance windows?</p>	<p>Regularly scheduled maintenance occurs the first Sunday of each month, normally between the hours of 7:00 – 11:00 pm.</p>
<p>14. What is your InCommon SP entity ID?</p>	<p>QA:- https://ermspqa.ucop.edu/rlshs Production:- https://ermsp.ucop.edu/rlshs</p>
<p>15. What group(s) on each campus are likely to use the application? Staff? Faculty? Students? Affiliates?</p>	<p>The application is utilized by all staff and faculty at the Medical Centers and will be used by staff, faculty, and students at the SHS/CAPs locations</p>
<p>16. Attributes Requested (please specify where each is “Required” or “Desired”)</p>	<p>eduPersonPrincipalName (EPPN) (required) givenName (required) sn (required) mail (required) cn (desired)</p>

	displayName(desired)
17. What "provisioning" data must be provided to the application in addition to attributes released via Shibboleth? Please attach a file layout if appropriate and describe how this data will be provided.	None needed.
18. Who will be able to see the Shibboleth-provided attribute data provided to your application? For example, Administrators? Users? Public?	eduPersonPrincipalName(administrators) cn(administrators) displayName(administrators, authenticated users and the public) sn (administrators) givenName(administrators, authenticated users and the public) mail (administrators, authenticated users)