

Sample Annual Stats

WebCT

Fall 2009

- Courses: xxx
- Enrollments: xx,xxx
- Distinct Users: xx,xxx
- Peak Usage: x,xxx users
Thursday 12 AM, Finals Week

Winter 2010

- Courses: xxx
- Enrollments: xx,xxx
- Distinct Users: xx,xxx
- Peak Usage: x,xxx users
Monday 9 PM, Finals Week

Spring 2010

- Courses: xxx
- Enrollments: xx,xxx
- Distinct Users: xx,xxx
- Peak Usage: x,xxx users
Sunday 9 PM, Finals Week

Turnitin

Fall 2009

Submissions: xx,xxx

- Writing Programs x,xxx
- Social Sciences x,xxx
- Sciences x,xxx
- Arts & Humanities x,xxx
- Engineering xx
- Professional Schools x

Winter 2010

Submissions: 19,963

- Writing Programs xx,xxx
- Social Sciences x,xxx
- Sciences x,xxx
- Arts & Humanities x,xxx
- Professional Schools xx
- School of Medicine x
- Other x

Spring 2010

Submissions: 32,024

- Writing Programs xx,xxx
- Sciences xx,xxx
- Social Sciences x,xxx
- Arts & Humanities x,xxx
- Engineering xxx
- School of Medicine xx
- Professional Schools x

Wiki

Fall 2009

- Courses: x
- Enrollments: xxx

Winter 2010

- Courses: x
- Enrollments/Users: xxx/xxx

Spring 2010

- Courses: xx
- Enrollments/Users: xxx/xxx

Podcasts

Fall 2009

- Courses: xx / Video: x (x%)
- Recordings per week: xxx

Winter 2010

- Courses: xx / Video: xx (xx%)
- Recordings per week: xxx
 - MWF: xx%, TTh: xx%

Spring 2010

- Courses: xx / Video: x (x%)
- Recordings per week: xxx
 - MWF: xx%, TTh: xx%

Sections

Fall 2009

- Courses: x
- Enrollments/Distinct: x,xxx/x,xxx

Winter 2010

- Courses: xx
- Enrollments/Distinct: x,xxx/x,xxx

Spring 2010

- Courses: xx
- Enrollments/Distinct: x,xxx/x,xxx

Student Email:

xx% forwarding off-campus

ACS-Webmail

Fall 2009

- Users: xx,xxx average/week
- Sessions: x,xxx,xxx

Winter 2010

- Users: xx,xxx average/week
- Sessions: x,xxx,xxx

Spring 2010

- Users: xx,xxx average/week
- Sessions: x,xxx,xxx

Instructional Labs

Fall 2009

Windows

- Users: x,xxx avg/week
- Sessions: xxx,xxx
- Hours: xxx,xxx

Mac Workstations

- Users: x,xxx avg/wk
- Sessions: xx,xxx
- Hours: xx,xxx

Winter 2010

Windows

- Users: x,xxx avg/week
- Sessions: xxx,xxx
- Hours: xxx,xxx

Mac Workstations

- Users: x,xxx avg/wk
- Sessions: xx,xxx
- Hours: xx,xxx

Spring 2010

Windows

- Users: x,xxx avg/week
- Sessions: xxx,xxx
- Hours: xxx,xxx

Mac Workstations

- Users: x,xxx avg/wk
- Sessions: xx,xxx
- Hours: xx,xxx

Printing

Fall 2009

- Users: x,xxx avg/week
- Jobs: xxx,xxx
- Pages: x,xxx,xxx
- Plotter: xxx jobs, x,xxx'

Winter 2010

- Users: x,xxx avg/week
- Jobs: xxx,xxx
- Pages: x,xxx,xxx
- Plotter: xxx jobs, x,xxx'

Spring 2010

- Users: x,xxx avg/week
- Jobs: xxx,xxx
- Pages: x,xxx,xxx
- Plotter: xxx jobs, x,xxx'

Paper Savings

- x,xxx users opted out of cover pages
 - xxx,xxx pages saved
- xxx users actively using duplex mode

ACMS Help Desk

Fall 2009

- x,xxx calls, avg xxx/day
- xx walk-ins/day
- x,xxx emails, avg xx/day
- xxx hrs removing viruses, fixing computer configurations, avg xx man hrs per day
- xxx students trained in xx copyright presentations (plus scanning)

Winter 2010

- x,xxx calls, avg xx/day
- xx walk-ins/day
- x,xxx emails, avg xx/day
- xxx hrs removing viruses, fixing computer configurations, avg xx man hrs per day
- xxx students trained in x copyright presentations (plus scanning)

Spring 2010

- x,xxx calls, avg xxx/day
- xx walk-ins/day

- x,xxx emails, avg xx/day
- xxx hrs removing viruses, fixing computer configurations, avg xx man hrs per day
- xx students trained in xx copyright presentations (plus scanning)

Media Services Support

Fall 2009

- xxx trouble calls, avg x.x/day
xx hours spent solving trouble calls (corrected)
- x,xxx calls; average xx/day
- x,xxx emails, avg xx/day

Winter 2010

- xxx trouble calls, avg x/day
xx hours spent solving trouble calls
- x,xxx calls; average xx/day
- x,xxx emails, avg xx/day

Spring 2010

- xxx trouble calls, avg x/day
xx hours spent solving trouble calls
- x,xxx calls; average xx/day
- x,xxx emails, avg xx/day

Distance Learning Facility (CLICS)

Fall 2009

- x courses, xxx students total
xx local students, xx far end

Winter 2010

- x courses, xxx students total
xx local students, xx far end

Spring 2010

- x courses, xxx students total
xx local students, xx far end

Account Management

* PIDs in supported classes at qtr end

Fall 2009

- Courses: xxx
- Unix Server presence: xxx
- Allocations: xx,xxx (xx,xxx unique)
- Active personal accounts: xx,xxx

Winter 2010

- Courses: xxx
- Unix Server presence: xx
- Allocations*: xx,xxx (xx,xxx unique)
- Active personal accounts: xx,xxx

Spring 2010

- Courses: xx
- Unix Server presence: xxx
- Allocations*: xx,xxx (xx,xxx unique)
- Active personal accounts: xx,xxx