ETLG Monthly Meeting

April 6, 2015

In Attendance:

Jenn Stringer	UCB*
David Levin	UCD*
Paul Verwey	UCD*
Shohreh Bozorgmehri	UCI*
Todd Van Zandt	UCM
Israel Fletes	UCR
Cheryl Hathaway	UCR*
Leo	UCR*
Larry Loeher	UCLA*
Rose Rocchio	UCLA*
George Michaels	UCSB*
Jim Phillips	UCSC*
Jeff Henry	UCSD
Dan Suchy	UCSD*
Gail Persily	UCSF*
Mary-Ellen Kreher	UCOE*
Mike Wood	UCOE*
Matt Woods	UCI*
Gabe Youtsey	ITLC

* = Present

Minutes

- Roll call at 1:05 PM (George Michaels) - 5 minutes
- Review of Minutes from March 2 Meeting -
- Unizin Update
  - UCSB topic of discussion with groups, and CLIR. Jenn formation of a sub-group of ITLC and ETLG, question from Rose. Some misunderstanding of how that group was going to be formed, but nothing has happened yet. Penn will followup on that.
  - Potential strategy - lots of conversations on the campuses taking up a notch to the academic side. Discussion items for the conversations, do the provosts get together and take it forward to Provost Doerr. Other possibility would be going through the EVC's. All of these in one way or another meet with Provost Doerr. Would this be a letter of support or an actual endorsement? Most likely a letter of support from the groups, rather than from individual campuses. Tom thinking that getting buy-in from the academic side of the house and then move forward with a discussion of funding after there is some endorsement. Idea would be that main financial support would come from OP. At this point the folks at the top academic levels on the campuses need to get together and discuss how best to endorse/move forward. Rose's point that OP has no

money of their own, any support from OP would have to be carved out of the campus taxes. Will this come back to the campuses as a tax? David agrees with the two step process, and that we should be concerned about how OP funds get reallocated from other projects to fund this. Mary-Ellen, it can not be taken from ILTI, since that funding is defined by the agreement with the Governor with specific strings attached. Dan, has anyone asked Tom if there is OP money, and where that money might be coming from. Jeff and Jenn will be talking to Tom tomorrow about his funding plan. Shohreh, Tom came to the face to face meeting indicating that he is interested in funding innovative projects, but not clear what budget he is planning on using. Shohreh, why is the funding source that important? Rose - can be a big hit to the larger campus budgets potentially, so UCLA may get hit with a tax even if they opt out. UCSC got about one million for student success projects, so that may be the source that they may target at the top. Jim - lets get the buy-in around learning analytics first, and then figure out how to pay for it. Penn, one of the main points is that for learning analytics to work best, it would be good to not approach this as silos that are inequitably funded or participating. Shoreh: Meeting at Irvine today results. Meeting with Associate Vice Prvort of Teaching and Learning as well as Library representatives. Went through the white paper and recommendation. Their main questions were about participation. Questions not only about the money but also the manpower necessary to make these things work. That was good to see, since manpower is often overlooked on the academic side for new initiatives. Wanted to know if Civets would be available to Irvine to use, and if so, how soon. Also what other tools might also be available as part participation in Unizin. Interested in having conversations with their peers at other UCs. Some of that information already shared by Jenn. Perhaps we could help facilitate two or three webinars to have these folks talk in a virtual space. Matt: Most folks agreed with the philosophical approach of Unizin's, but wanted to know more about how the reality will be achieved. Jenn has some answers to Shoreh's questions: Unizin has not made any decisions about which vendor they will go with for the analytics repository. Are looking at Civitas and Blue Canary. We could still influence those negotiations. For example Civitas licensing is very expensive (about $7/FTE). Civitas will only work with Canvas, not any other CMS's. Rose: Unizin developers will work on using Caliper to extract data from Canvas to Civitas. Campuses would still license the repository, but would get the connector for free as part of Unizin. Jenn, in general favorable licensing for these systems. Mary-Ellen - UCOE did not go with the Internet II Canvas agreement, not as cost effective as for a physical campus due to low number of student body. Jenna's understanding the campus would be working with Unizin's developers on the connectors to the repositories, and how Unizin chooses to do all of that, or organize that work is still be determined by the Board - hence the advantage to the UC's getting a seat on the board to help steer things. Should talk to Amin about how things are evolving for Unizin right now and get some more details. Facilitating cross-campus conversations among the Vice Provosts/Vice Chancellor's for Undergraduate Instruction with the equivalent at Wisconsin. Conference call for that. Penn, happy to concept to the Provost at Wisconsin. Probably good to arrange a couple of calls with different sub-sets of top academic leaders on the campuses. Univ. of Wisconsin Provost was Steve Kramer. San Diego and Berkeley have already had that conference call. Probably good for other campuses to do something similar. Davis is largely on board, but more conversation not a bad idea. Shohreh, how about a brief e-introduction to Kramer to get the ball rolling. Shohreh will coordinate a meeting and let the rest of us know when that will be happening to be able to participate. Cheryl - Israel presented the information about Unizin to their Provost, but no decision made on that, in part because Irivine is part of the Innovation Alliance. There are at least two Unizin schools in the Alliance.

- UCOE/ILTI Update - Mary-Ellen Kreher
  - Spring enrollment for UCOE, this spring has been the busiest quarter. 252 enrollments just for this quarter. As of today still 139 student enrolled in the UCOE courses. Higher percentage than

ever before. There were 101 drops as of today, and only 12 pending enrollments. Hope that the data issues that have come up this past week are not having too big an impact on the students.
- RFP 3 for online course development closed. Got 15 new proposals, and most of this probably will be funded. Block grant award date were extended to April 8. David: clarification on the block grants originating from the campuses through their EVC's.
- The Hub in design phase with multi-campus representation. Taking a long time to get approval for the system architect, but an offer is out. Phase one to end in August, and finalized design by the end of calendar year. ILTI has let ITLC know that they will provide 150,000 for each of the participating campuses as assistance in the development process. Crafting the official funding letter now, and will be finalized this week, and out by end of April. As with all ILTI funds, there are specific reporting requirements for these funds. The main goal for the design phase will be guidelines for individual campus data requirements, a design plan and a development budget for the campuses. The initial 150,000 is seed money to help with the design effort. Question from Jenn on the ILTI infrastructure funds, was that a one time investment, or will that be ongoing. Dan: question about the 150,000 for Hub development? It should be allocated to development for the hub, and does not have to be all spent in the calendar year. It can be carried forward for a future year's project costs.
- Analytics Task Force Update - Rose Rocchio/Jim Phillips
  - Vendor demos set for April 17 (9:00-12:00) Used a doodle poll to set a date for the demos.
  - Problem statement and use cases draft now complete - Rise, Mary-Ellen and Jim working on that, and out to task force today or tomorrow.
  - May want to allocate time at our annual meeting for discussion / more demos.
  - Learning Analytics could be a possible topic for UCCSC a year from this summer (it will then be at UCSC... and I'm on the committee)
  - Penn: A question to the group about learning analytics and campus data warehouses and general business intelligence questions. How many of you have had in depth conversations with campus data warehouse folks on how this kind of data might fit. Dan - UCSD data warehouse folks really working on some very interesting things, all business metrics and not so much student data. At Berkeley a good conversation about matching up current data warehouse data and learning analytics. Berkeley folks indicated that they are looking at a UC-wide data warehouse platform. Part of the problem is lots of campuses are using pretty dated data warehouse applications and databases. How do we match up what data warehouse has with learning analytics? How can we play together to develop some kind of end to end report on aspects of student success and predictive analytics. There should be some synergy there.
- Dan Suchy - Related to all of this, Jeff has an upcoming talk about Casa, and IMS standards. Would like to get some more information on how the campuses are using IMS standards now, and how you would like to use it in the future. Google docs survey posted via email. The audience is the IMS Global meeting.
- CASA to CALIPER Proof of Concept - Demo at IMS Learning Impact (May 4-7th) - Rose
  - CALIPER Metric Profiles - publishing on the first week of May 2015
  - CASA to CALIPER is using the "Discovery Metric Profile"
  - Check out UCLA's CASA: http://casa.m.ucla.edu
  - UCSD's demo Casa: http://casa-ucsd.m.ucla.edu
  - UCSD instance is for getting Jeff and Dan comfortable with what is available and how well it can work. Can set up Casa peers to share apps and data between each other. Rose will be presenting to the next UCLA Library "All Hands" meeting. Proof of concept of catalog of Caliber data provisions based on each tool. Rose working to provide access to the metric profiles on request for anyone in ETLG. Sensor embedded in the installer for each app to trigger provision of Caliper data - but no place to park that data yet. Let Rose know if you want a demo app store

for your campus to play with it. About to go live with this a part of mobile dashboard and into Moodle as an LTI app store. Jim - always some questions about how Casa will work with Caliper. This made it clearer how that will work.

- Campus Update - UCSC - Jim Phillips
  - Center for the Advancement of Teaching - CAT request. Previously defunded during budget cuts. Hopefully it will be funded.
  - New FITC Manager – Leslie Kern – replacing Robin Ove. New opportunities for collaboration. IDFS meeting helped.
  - Matterhorn – now in 7 rooms. Will expand to 25 and maybe a few more by the fall. What capture agate are you using? Will follow up.
  - Canvas pilot: 8 courses, 6 instructors. This will lead to a report from one of our faculty committees. Not sure if it will progress after that. Mary-Ellen helped with this, as they are using UCOE's Canvas instance for the pilot. There is interest int it among the faculty.
  - ANI outage – ANI was down for 30 hours on Friday / Saturday. Major hardware meltdown with unsuccessful failover. Very bad timing for ANI as their contract is up for review. Whole Sakai instance was down for the whole duration. Used to be RSmart. ANI bought out the Sakai hosting business from RSmart. Have two instances of Sakai, one for course evals and one for courses.
  - Sakai upgrade planned for summer. Have to wait and see how the testing goes. Upgrade will be to something like Sakai 9 or 9.1, maybe 10.
  - Accessible Technology Plan is out – draft being circulated to groups. I can share with ETLG as well if you wish. Has already been shared systemwide. Can help with writing your own campus plan. Jim has been working with folks at Berkeley as the plan was developed. The hardest part will be working with faculty to get them to produce accessible course content. Made AT raining mandatory for staff, but voluntary for faculty. How do you get the deliverables out of research to be accessible? Big issue.
  - Library – new UL: much progress being made. Had a hard time getting librarians to prioritize their projects. The new UL has helped, but still difficult translation to standard IT project management processes.
  - Chalk & Wire being used in our Ed. Department. An assessment tool, may also be used for learning portfolios. There may be a systemwide effort to get school of Ed to use Chalk & Wire.
  - Education Advisory Board contract signed last Tuesday. This includes GradesFirst. Efforts by academic side toward predictive analytics, early alert. Does make things a bit more complicated on the Unizin side.
  - Campus strategic planning underway… aligning our current projects to campus objectives. Quite a huge process, but may lead to some new funding.
  - Use of ServiceNow to develop service requests (like at UCLA) – to streamline service intake, delivery, and follow up. Use it now for IT incident reporting and resolution, but wanting to expand to a more general service request processing system. One use is the Classroom security codes for faculty to unlock the equipment. Service Now can help automate that process to an on-demand system for faculty. Classroom codes.
  - Learning Glass - up and running, and many thanks to everyone who has helped.
  - Some computer labs closed due to renovations. Unprecedented demand for labs as classrooms. One of the labs was a big print revenue producer, so the bottom line taking a hit on this. More startling is the huge demand for computer labs as primary instructional spaces. This is looking like a broad issue on all campuses. Students can't just use their laptops for everything, not everyone has a laptop. Can also help address accessibility issue as well. Mixed model BYOD and in place computers. Add as an agenda item for next month. Campuses wanting to kill computer labs in a mistaken attempt to rescue that space, although labs are heavily used and increasing.

- Career tracks now complete for ITS at UCSC. Rewriting of all job descriptions to prep for UC Path trying to get consistency across the system.
  - Virtualizing the back end for our systems / library systems.
  - Moving away from Polycom and LifeSize towards rooms designed for web based conferencing, such as Skype. Much cheaper. Not sure how it will scale up to big rooms.
  - Campuses down due to ANI outage? Santa Cruz, Davis and UCOE.
- Doodle Poll for dates and venue for the face to face meeting.
- Adjourned 2:31 PM